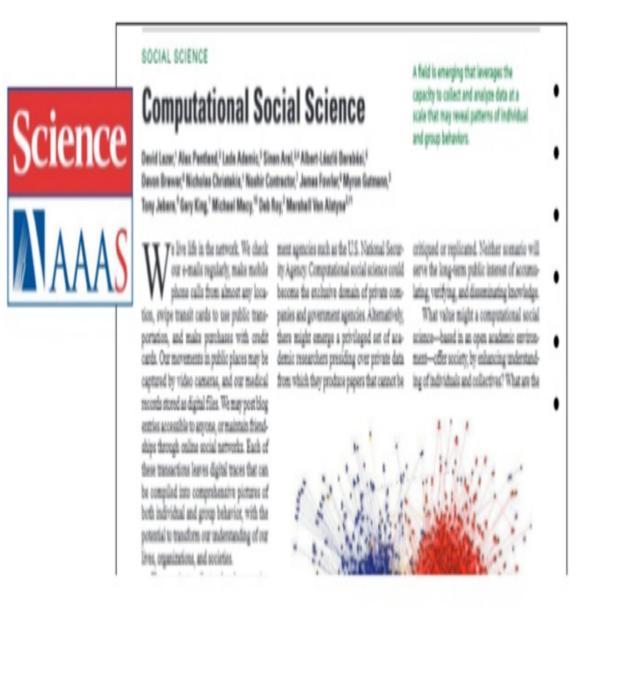
# Post Truth Society

#### Walter Quattrociocchi walterquattrociocchi@gmail.com



Laboratory of Computational Social Science



#### **Computational social science**

refers to the academic sub-disciplines concerned with **computational approaches** to the **social sciences**.

#### Social Sciences

Traditional Empirical Research

Methods

Quantitative Data-driven Computational Social Science Data

Science Skills Computer Science

#### **OBSERVING SOCIAL PHENOMENA**

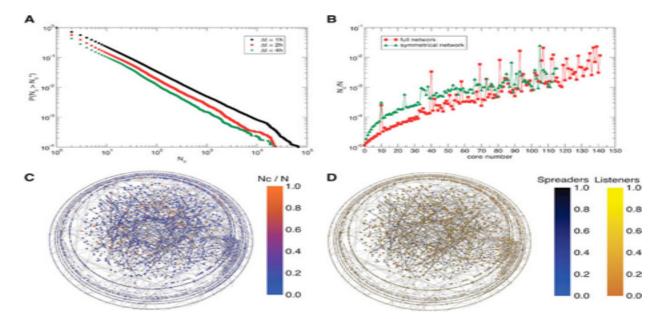
The Twitter of Babel: Mapping World Languages through Microblogging Platforms

(Mocanu et al PlosOne 2013)



## The dynamics of protest recruitment through an online network.

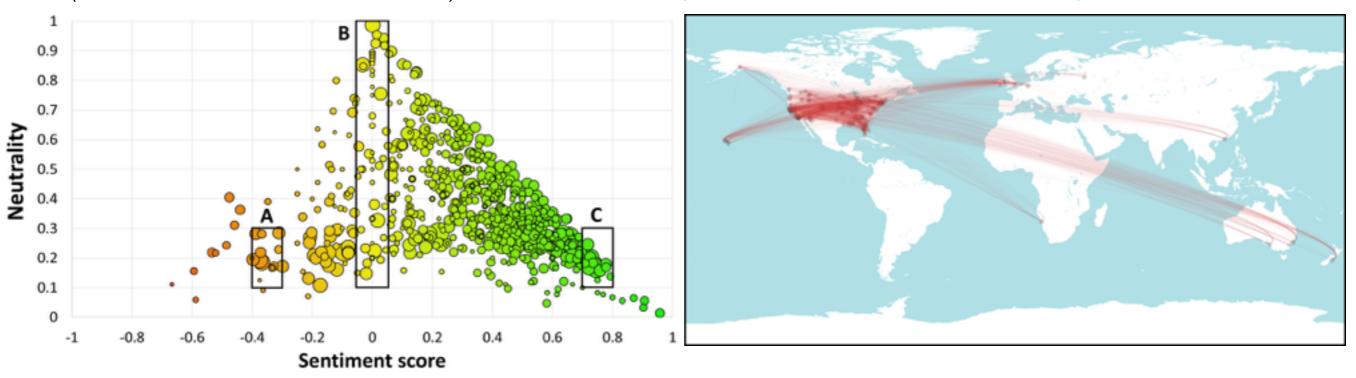
(S. González-Bailón et al" Sci rep 1 (2011).)



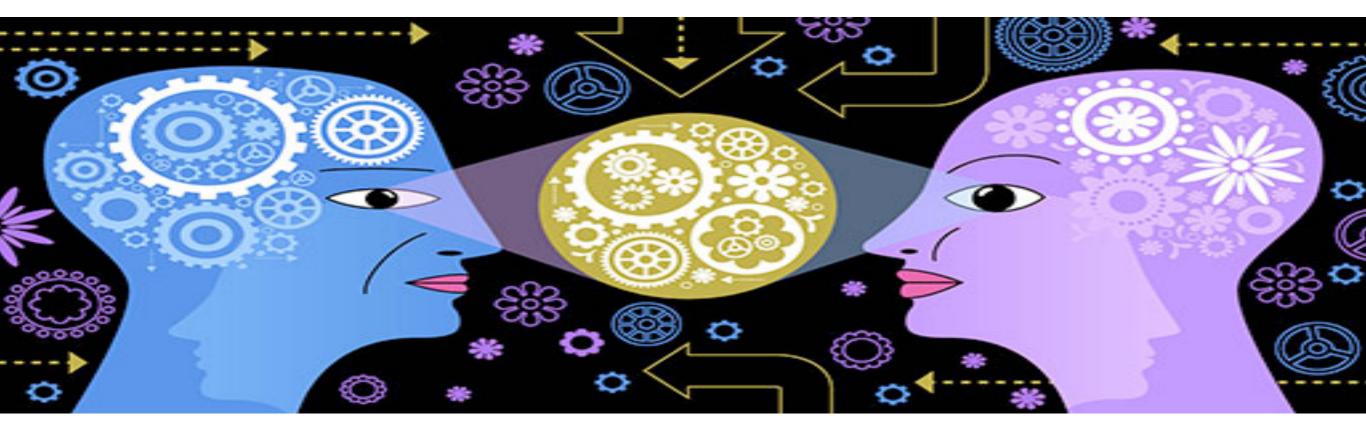
Sentiment of emojis

(P. Novak et al. PLoS One 2015)





#### FAR AND BEYOND



SOCIAL SCIENCECOMPUTER SCIENCEPSYCHOLOGYMATHEMATICSCOMMUNICATION SCIENCEPHYSICSSEMIOTICSSTATISTICS



## SETTING UP EXPERIMENTS WITH BIG DATA

#### FOCUS

## (MIS)INFORMATION SPREADING ONLINE

#### METHODOLOGY:

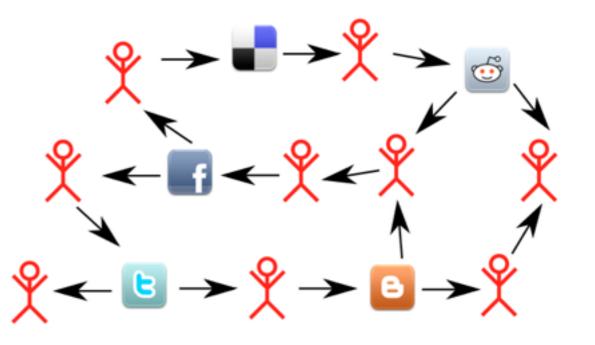
- Questions framing (Sociology, Comm., Psych., Semiotics, Anthropology)
- Data Collection and Transformation (Algorithms, Database Eng.)
- Quantitative Analysis (Statistical mechanics, Net Sci, Machine Learning)
- Modeling and Validation (Statistical mechanics, Multi agent systems)



#### **RELATED TOPICS:**

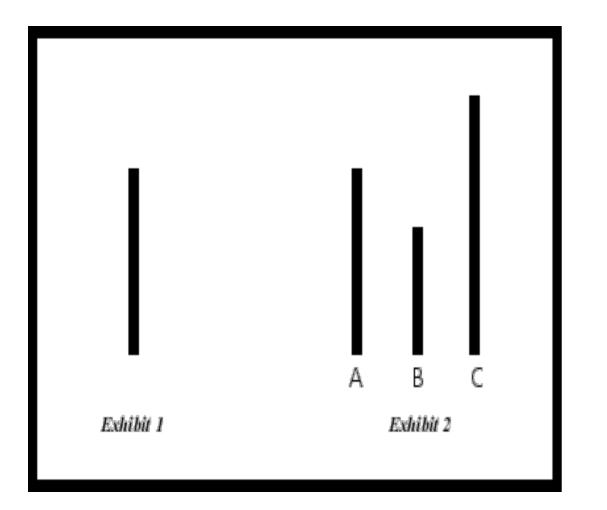
- Social Contagion

- Collective Framing of Narratives
- Content Consumption
- Opinion Dynamics



## THE ASCH DILEMMA (1951)

Which line of the right panel matches the one in the left panel?



8-10 participants Only **one** is the really subject Other participants are **actors** 

Occasionally other participants intentionally give the wrong answer.

#### On 18 Trials 12 the answer was wrong

#### SOCIAL CONTAGION



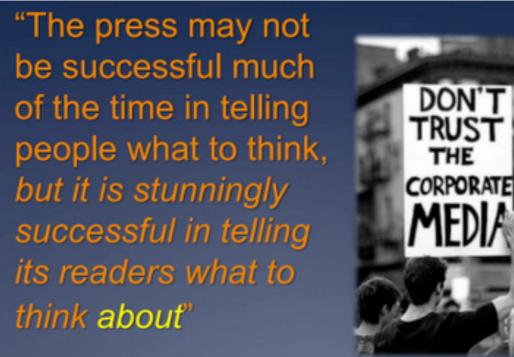
Epidemics: Simple Contagion

Ideas and behaviors: Complex Contagion

Under the Virus metaphor the receptor for an information is complex

Intentionality Trust Attitudes Social Norms Confirmation Bias

## THE ROLE OF THE MEDIA



(Bernard Cohen, 1963)

Agenda Setting is the process of the mass media presenting certain issues **frequently** and **prominently** with the result that large segments of the public perceive those issues as more important than others.

#### **MORE COVERAGE -> MORE IMPORTANT**

## A SHIFT OF PARADIGM



#### **OLD MEDIA**

Follow the "Ritual of Objectivity"
Publication patterns are driven by most followed sources (imitation) (Marlow 2005)





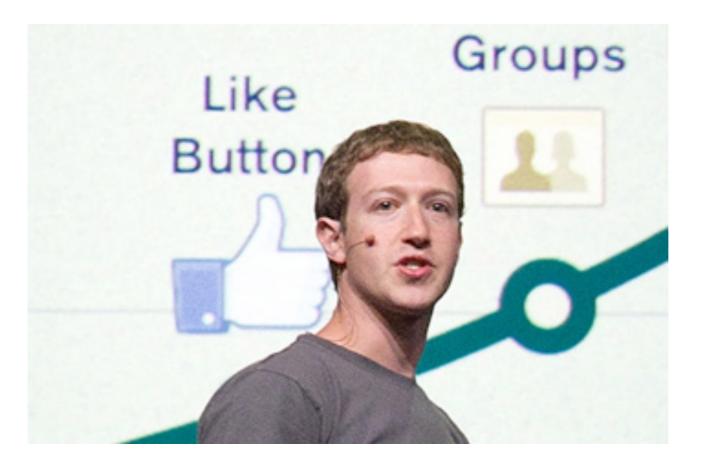


#### **NEW MEDIA**

- Information production is the work of interconnected actors spanning over organizations, professional identity and geographical location

## DISINTERMEDIATED

## FACEBOOK AS A CROWD DRIVEN BROADCASTER



"We're not thinking about ourselves as a community

— we're not trying to build a community — we're not trying to make new connections. [...]

What we're trying to do is just make it really efficient for people to communicate, get information and share information.

We always try to emphasize the utility component."

Mark Zuckerberg Jul. 2007

#### WHAT ABOUT THE QUALITY OF INFORMATION?



SALON NEWS POLITICS ENTERTAINMENT LIFE TECH BUSINESS SUST.

#### **Conspiracy theories** running rampant: How misinformation spreads on Facebook

Researchers studied how people interacted with "trolls" posting false information -- the results are terrifying

SARAH GRAY



TOPICS: CONSPIRACY THEORIES, FACEBOOK, POLITICS, TECHNOLOGY, MISINFORMATION, INNOVATION NEWS, TECHNOLOGY NEWS, POLITICS NEWS



From the steady roll of theories on what happened to Malaysian Arlines Flight 370, to Sarah Palin's "death panels" panic, to Donald Trump's birther theories, misinformation spreads like wildfire in the age of Facebook.

In 2013, professor Walter Quattrociocchi of Northeastern University along with his team studied how more than 1 million Facebook users engaged with political information during the Italian election. During that election a post appeared titled: "Italian Senate voted and accepted (257 in favor and 165 abstentions) a law proposed by Senator Cirenga to provide policy makers with €134 billion Euros to find jobs in the event of electoral defeat."



#### JADE HELM 15

The Washington Post

🗔 Save

#### Checkpoint

# Why Operation Jade Helm 15 is freaking out the Internet — and why it shouldn't be





## THE EFFECT OF FALSE RUMORS

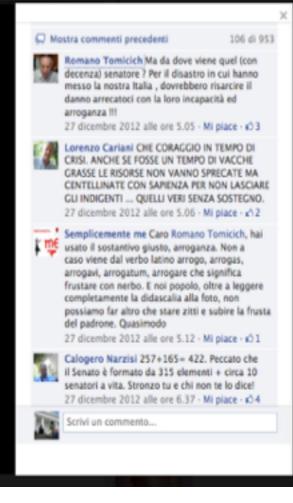


Sandro Pertini never said "when the government does not do what people want must be fired with stones and sledgehammers." He has been President of the Republic (1978-1985).

#### INSIGHTS OF THE PROCESS



A GLIMPSE OF CONFIRMATION BIAS << Ci piace, ma non sappiamo >> << We like it, but we don't know...>> Ieri il Senato della repubblica ha approvato con 257 voti a favore e 165 astenuti il disegno di legge del Senatore Cirenga che prevede la nascita del fondo per i "Parlamentari in crisi" creato in vista dell'imminente fine legislatura. Questo fondo prevede lo stanziamento di 134 miliardi di euro da destinarsi a tutti i deputati che non troveranno lavoro nell'anno successivo alla fine del mandato. E questo quando in Italia i malati di SLA sono costretti a pagarsi da soli le cure. Rifletti e fai girare



"Italian Senate voted and accepted (257 in favor and 165 abstentions) a law proposed by Senator Cirenga aimed at funding with <u>134 billion</u> Euros the policy-makers to find a job in case of defeat in the political competition."

CLAPPING.....

## TROLLING FOR UNDERSTANDING OLINE MISINFORMATION



## CONFIRMATION BIAS

#### CHAINSAWSUIT.COM



The cognitive attitude to search for, interpret, favor, and recall information in a way that confirms one's beliefs



Le dinamiche sono sempre le stesse.



Bufale, i complottisti sono tutti uguali - Wired Uno studio italiano svela il comportamento degli utenti che seguono pagine che

diffondono bufale su Facebook: seguono tutti le stesse dinamiche

WIRED.IT | DI SANDRO JANNACCONE

┢ Mi piace

🗭 Commenta 👘 🧼 Condividi



matter wuattroclocom e un latennin

Mi piace · Rispondi · 🖒 1 · 22 aprile 2015 alle ore 12:18



Deboroh La Roccia Risalta benissimo come l'utente che si crede informato e illuminato sia la persona meno aperta mentalmente, chiusa com'e nel suo loop di auto(dis)informazione. Patetici.

Mi piace · Rispondi · 12:11 25 · 22 aprile 2015 alle ore 12:11

#### Nascondi 83 risposte

Walter Quattroclocchi perche meglio invece chi si informa sulle fonti ufficiali come cicap o quark? svegliatevi.

Mi piace · Rispondi · 22 aprile 2015 alle ore 12:19

Deboroh La Roccia Eccallá. Hai letto l'articolo? Mi pare evidente che leggere notizie su pagine che si autocitano e si autorimandano non sia una buonissima cosa. Serve una visione d'insieme, il WEBBE non ha la risposta definitiva. E tranquillo che sono sveglio ed attento A TUTTO, anche alle bufalate deliranti.

MI place · Hispondi · L/8 · 22 aprile 2015 alle ore 12:22

- Simone Romitti Eccolo è arrivato puntuale il fenomeno che dice sveglia al resto del mondo .Le scie chimiche fanno brutti effetti (U) Mi piace · Rispondi · 1 · 22 aprile 2015 alle ore 12:25
- Walter Quattrociocchi E la risposta di insieme te la da piero angela (o il figlio)? Non lo sai che da sempre la storia la scrivono i vincitori e i potenti?

Mi piace · Rispondi · 22 aprile 2015 alle ore 12:30

Andrea Pesetti Se la "storia" è scritta dai vincitori, lo è anche la "storia" narrata su internet.

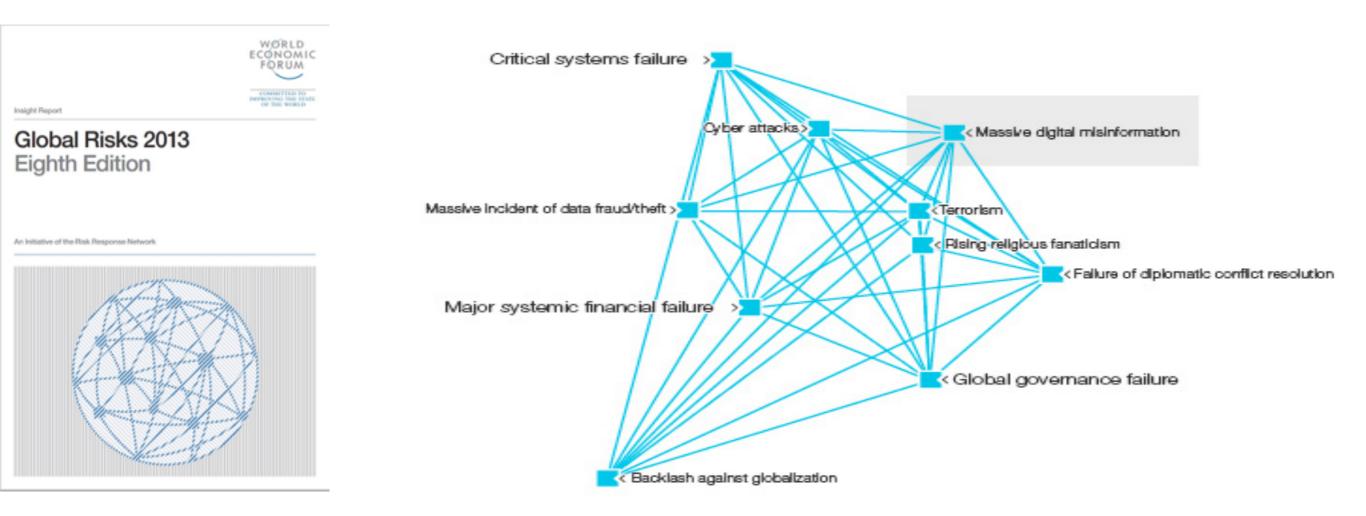
Mi piace · Rispondi · 🖒 1 · 22 aprile 2015 alle ore 12:33 · Modificato



Deboroh La Roccia Quello che mi fa piu ridere della gente come te è che rinnegate il confronto, siete un disco rotto, provo più piacere a conversare con un muro

Mi piace · Rispondi · 12:32 aprile 2015 alle ore 12:32

## MISINFORMATION ONLINE



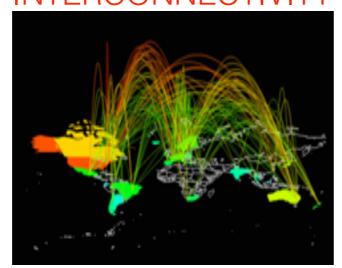
#### THE WORLD ECONOMIC FORUM HAS POINTED OUT <u>MASSIVE DIGITAL MISINFORMATION</u> AS ONE OF THE MAIN RISKS FOR OUR SOCIETY

## WHY?

#### Complexity of the world exploded INTERCONNECTIVITY SCIENTIFIC PROGRESS

#### GLOBALIZATION



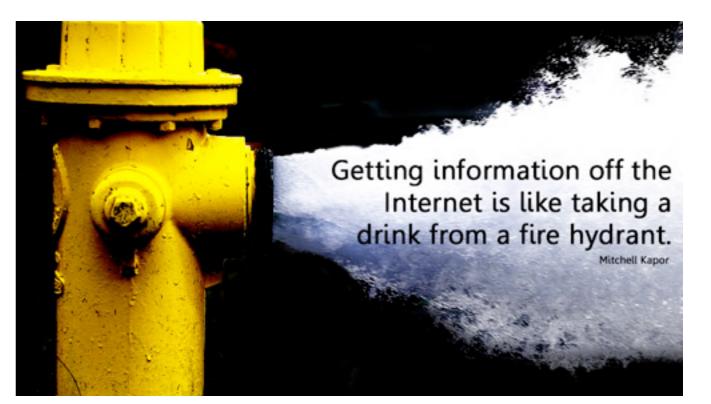




#### **FUNCTIONAL ILLITERACY**

Nazione 🗢	Persone funzionalmente analfabete (% con età 16–65) 2003-2008 <sup>[7]</sup>		
Italia	47,0		
Messico	43,2		
Stati Uniti	20,0		
E Ungheria	17,0		
<ul> <li>Svizzera</li> </ul>	15,9		
E+ Canada	14,6		
Australia	13,9		
Nuova Zelanda	13,4		

#### **INFORMATION OVERLOAD**



## SETTING UP THE (DATA) EXPERIMENT



#### Focus:

Understand the role of confirmation bias in the diffusion of (mis)information

#### Methodology:

- a) Analyze users' behavior on specific contents Conspiracy and Science News (cont)
- b) Response to intentional false claims (Trolls)
- c) Response to contrasting information (Debunking)

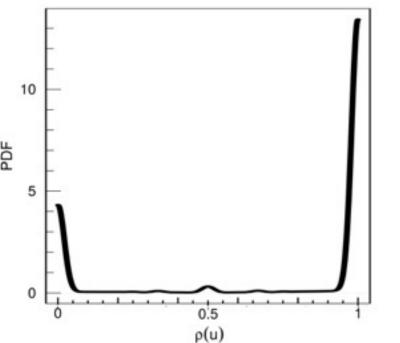
## THE DATASET(s)

#### Facebook ITALY and USA from Jan 2010 to Dec 2014

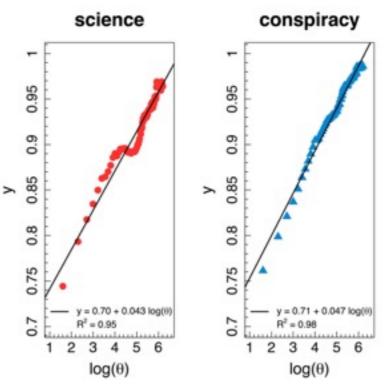
FB ITALY	TOTAL	SCIENCE	CONSPIRACY	TROLL
Pages	73	34	39	2
Posts	271,296	62,705	208,591	4,709
Likes	9,164,781	2,505,399	6,659,382	40,341
Comments	1,017,509	180,918	836,591	58,686
Likers	1,196,404	332,357	864,047	15,209
Commentsers	279,972	53,438	226,534	43,102

FB USA	TOTAL	SCIENCE	CONSPIRACY	DEBUNKING
Pages	478	83	330	66
Posts	679,948	262,815	369,420	47,780
Likes	603,332,826	453,966,494	145,388,117	3,986,922
Comments	30,828,705	22,093,692	8,304,644	429,204
Likers	52,172,855	39,854,663	19,386,131	702,122
Commentsers	9,790,906	7,223,473	3,166,726	118,996

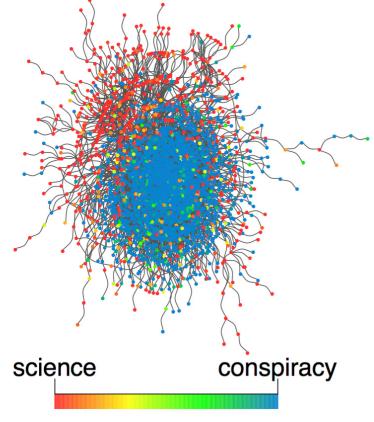
#### CONTENT CONSUMPTIONS AND FRIENDS



**Polarization on contents.** Probability density function (PDF) of users' polarization. Notice the strong bimodality of the distribution, with two sharp peaks localized at  $0 < \rho < 0.005$  (science users) and at  $0.95 < \rho < 1$  (conspiracy users).



**Homophily.** Fraction of polarized friends with the same polarization respect to the number of likes  $log(\theta(u))$  of user u.



#### **ECHO-CHAMBERS**

- Highly separated activity on the 2 categories
- The more the liking activity the higher the probability to have friends with the same attitude
- The more the activity on the narrative, the more the exposure to it

Viral Misinformation: The Role of Homophily and Polarization webSci@WWW (Bessi *et al. 2015*) Homophily and Polarization in the age of misinformation EPJ Special Topics (*Bessi et al. to appear*)

## POLARIZED USERS

	Users Classified	% Users Classified	Comm on their category	Comments on the opposite category
Science	225,225	76,79	126,454	13,603
Conspiracy	790,899	91.53	642,229	5,954
C ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	o o f f f f f f f f f f f f f f f f f f	9,712 140,0 tota comme	on a <b>57</b> lents 0,29%	cientific news lternative news 0.927 648,183 total comments 99,087 by users labeled

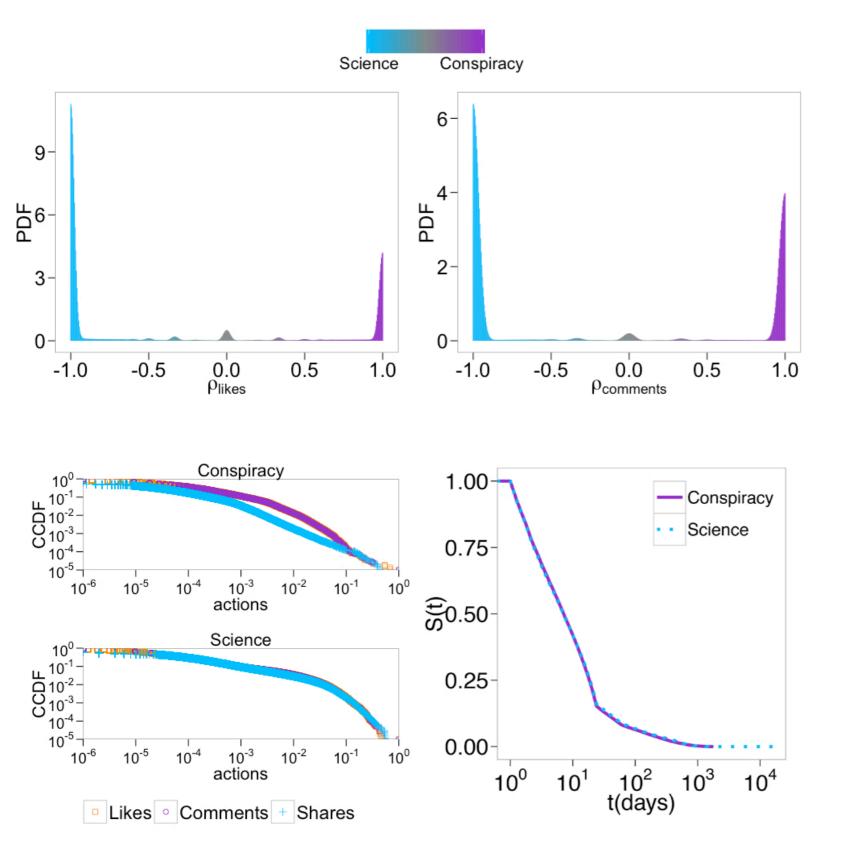
#### Consumption patterns for polarized users.

Cumulative Distribution Function for likes (panel a) and comments (panel b) of polarized users. Also the analysis on polarized users show some similarities in consumption patterns.

#### Commenting activity of polarized users.

**7551** posts (**1991** in Science and **5790** in Conspiracy) polarized users on the opposite category in terms of comments.

## CONSUMPTION PATTERNS (FB USA)



**Users polarization.** Probability density functions (PDFs) of the polarization of all users computed both on likes (left) and on comments (right).

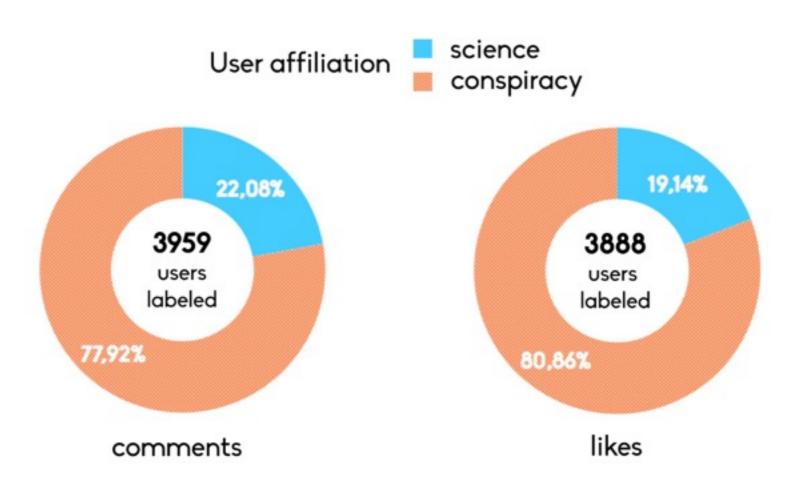
Consumption patterns and lifetime. Left

panel: Complementary cumulative distribution functions (CCDFs) of the number of likes, comments, and shares received by posts belonging to conspiracy (top) and scientific (bottom) news.

Right panel: Kaplan-Meier estimates of survival functions of posts belonging to conspiracy and scientific news.

Debunking in a World of Tribes submitted (*Zollo et al. 2016*)

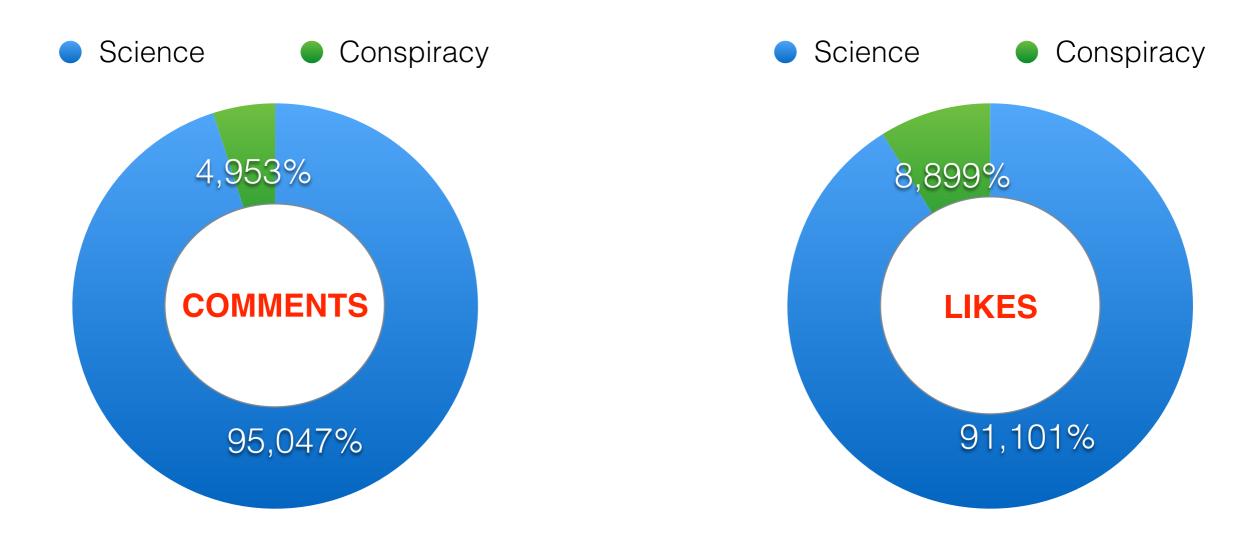
## RESPONSE TO 4,709 INTENTIONAL FALSE CLAIMS (TROLLS)



#### Polarized users on false information.

Percentage of likes and comments on intentional false information posted by a satirical page from polarized users of the two categories.

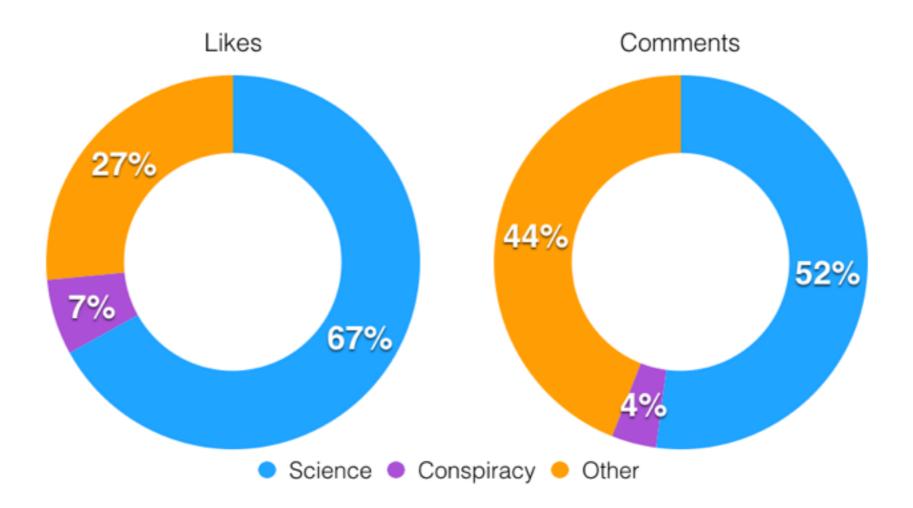
## RESPONSE TO 47,780 DEBUNKING POSTS (1)



Debunking information are ignored by users in the conspiracy echo-chamber (out of 9,790,906 polarized conspiracy users only 5, 831 interact )

Debunking in a World of Tribes submitted (*Zollo et al. 2016*)

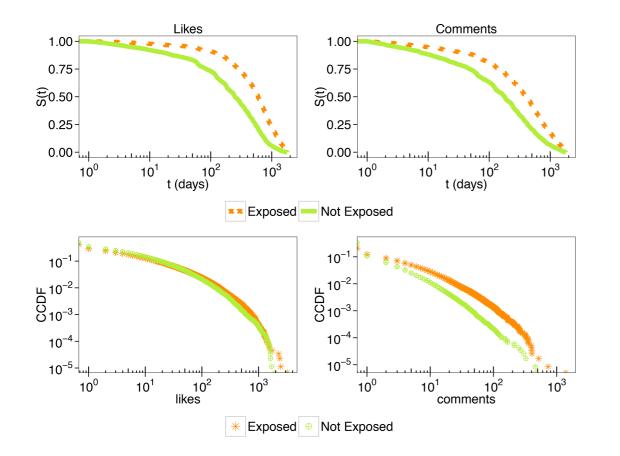
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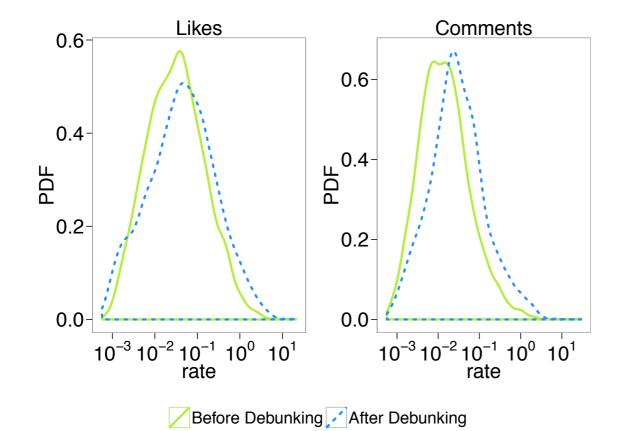
Debunking in a World of Tribes submitted (*Zollo et al. 2016*)

## RESPONSE TO 47,780 DEBUNKING POSTS (1)



**Exposure to debunking:** survival functions and attention patterns. Top panel: Kaplan-Meier estimates of survival functions of users exposed and not exposed to debunking. Users lifetime is computed both on their likes (left) and comments (right).

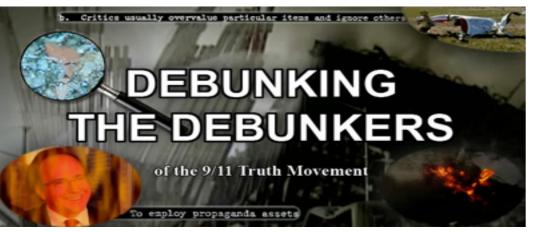
Bottom panel: Complementary cumulative distribution functions (CCDFs) of the number of likes (left) and comments (right), per each user exposed and not exposed to debunking.



**Exposure to debunking:** comments and likes rate. Rate –i.e., average number of likes (left) (resp., comments (right)) on conspiracy posts over time of users exposed to debunking posts.

Debunking in a World of Tribes submitted (*Zollo et al. 2016*)

## BACKFIRE EFFECT



"An especially useful account suggests that what makes (unjustified) conspiracy theories unjustified is that those who accept them must also accept a kind of spreading distrust of all knowledge-producing institutions, in a way **that makes it difficult to believe anything at all**."

Prof. Cass Sunstein "Conspiracy Theories"

Acquiring information coherent with your system of beliefs even if those contains intentional false claims

#### Rejecting information from oppositions

Debunking reinforce the beliefs of people already in the science echo chamber rather than convince people in the conspiracy echo chamber to change their views. only a small fraction of usual consumers of unsubstantiated information interact with the posts.

Those few are often the most committed conspiracy users and rather than internalizing debunking information, they often react to it negatively. After interacting with debunking posts, users retain, or even increase, their engagement within the conspiracy echo chamber.



#### The spreading of misinformation online

Michela Del Vicario<sup>a</sup>, Alessandro Bessi<sup>b</sup>, Fabiana Zollo<sup>a</sup>, Fabio Petroni<sup>c</sup>, Antonio Scala<sup>a,d</sup>, Guido Caldarelli<sup>a,d</sup>, H. Eugene Stanley<sup>e</sup>, and Walter Quattrociocchi<sup>a,1</sup>

<sup>a</sup>Laboratory of Computational Social Science, Networks Department, IMT Alti Studi Lucca, 55100 Lucca, Italy; <sup>b</sup>IUSS Institute for Advanced Study, 27100 Pavia, Italy; <sup>c</sup>Sapienza University, 00185 Rome, Italy; <sup>d</sup>ISC-CNR Uos "Sapienza," 00185 Rome, Italy; and <sup>e</sup>Boston University, Boston, MA 02115

Edited by Matjaz Perc, University of Maribor, Maribor, Slovenia, and accepted by the Editorial Board December 4, 2015 (received for review September 1, 2015)

The wide availability of user-provided content in online social media facilitates the aggregation of people around common interests, worldviews, and narratives. However, the World Wide Web (WWW) also allows for the rapid dissemination of unsubstantiated rumors and conspiracy theories that often elicit rapid, large, but naive social responses such as the recent case of Jade Helm 15—where a simple military exercise turned out to be perceived as the beginning of a new civil war in the United States. In this work, we address the determinants governing misinformation spreading through a thorough quantitative analysis. In particular, we focus on how Facebook users consume information related to two distinct narratives: scientific and conspiracy news. We find that, although consumers of scientific and conspiracy stories present similar consumption patterns with respect to content, cascade dynamics differ. Selective exposure to content is the primary driver of content diffusion and generates the formation of homogeneous clusters, i.e., "echo chambers." Indeed, homogeneity appears to be the primary driver for the diffusion of contents and each echo chamber has its own cascade dynamics. Finally, we introduce a data-driven percolation model mimicking rumor spreading and we show that homogeneity and polarization are the main determinants for predicting cascades' size.

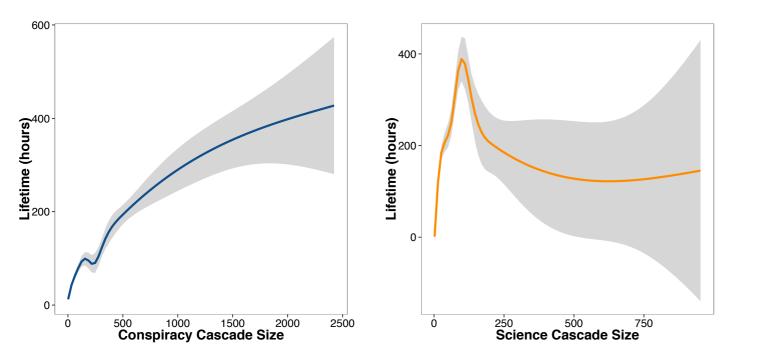
misinformation | virality | Facebook | rumor spreading | cascades

he massive diffusion of sociotechnical systems and microblogging platforms on the World Wide Web (WWW) greater a the main difference between the two is content verifiability. The generators of scientific information and their data, methods, and outcomes are readily identifiable and available. The origins of conspiracy theories are often unknown and their content is strongly disengaged from mainstream society and sharply divergent from recommended practices (22), e.g., the belief that vaccines cause autism.

Massive digital misinformation is becoming pervasive in online social media to the extent that it has been listed by the World Economic Forum (WEF) as one of the main threats to our society (23). To counteract this trend, algorithmic-driven solutions have been proposed (24–29), e.g., Google (30) is developing a trustworthiness score to rank the results of queries. Similarly, Facebook has proposed a community-driven approach where users can flag false content to correct the newsfeed algorithm. This issue is controversial, however, because it raises fears that the free circulation of content may be threatened and that the proposed algorithms may not be accurate or effective (10, 11, 31). Often conspiracists will denounce attempts to debunk false information as acts of misinformation.

Whether a claim (either substantiated or not) is accepted by an individual is strongly influenced by social norms and by the claim's coherence with the individual's belief system—i.e., confirmation bias (32, 33). Many mechanisms animate the flow of false information that generates false beliefs in an individual, which, once adopted, are rarely corrected (34–37).

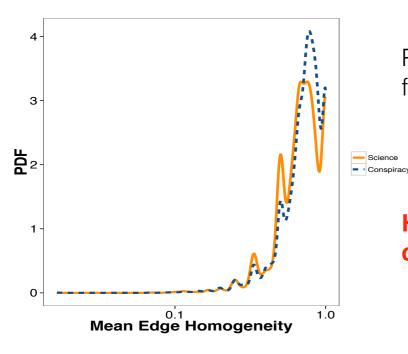
## VIRAL PROCESSES AND ECHO CHAMBERS



Lifetime as a function of the cascade size for conspiracy news (left) and science news (right).

**Science** news quickly reach a higher diffusion, a longer lifetime does not correspond to a higher level of interest.

**Conspiracy** rumors are assimilated more slowly and show a positive relation between lifetime and size.



Probability density function (PDF) of edge homogeneity for science (orange) and conspiracy (blue) news.

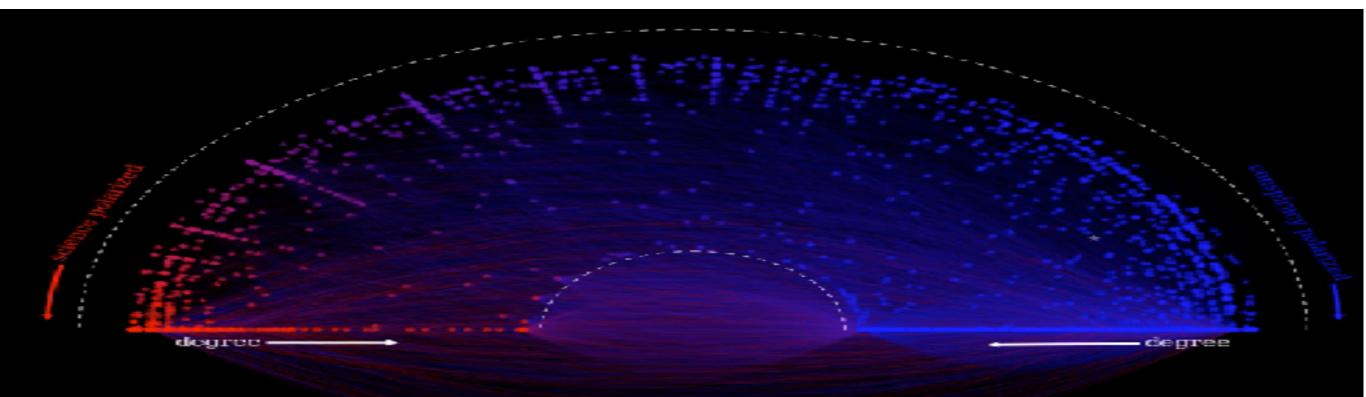
Homophilic paths are dominant on the whole cascades for both scientific and conspiracy news.

The spreading of misinformation online PNAS (*Del Vicario et al. 2016*)

#### CASCADES

#### **MODELING RUMOR SPREADING**

- Predicting where certain kind of rumors are more likely to spread
- Cascades' size is bounded to the size of the echo-chamber





Number of shares 0

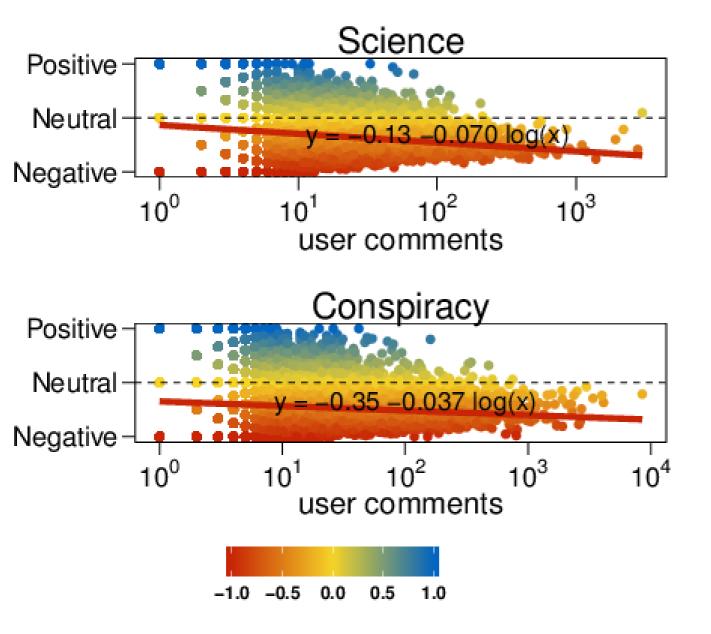
Credits: CSSLab@IMT - Linkalab

The spreading of misinformation online PNAS (*Del Vicario et al. 2016*)

## EMOTIONAL DYNAMICS AND ECHO-CHAMBERS

#### **DISCUSSION AND GROUP POLARIZATION**

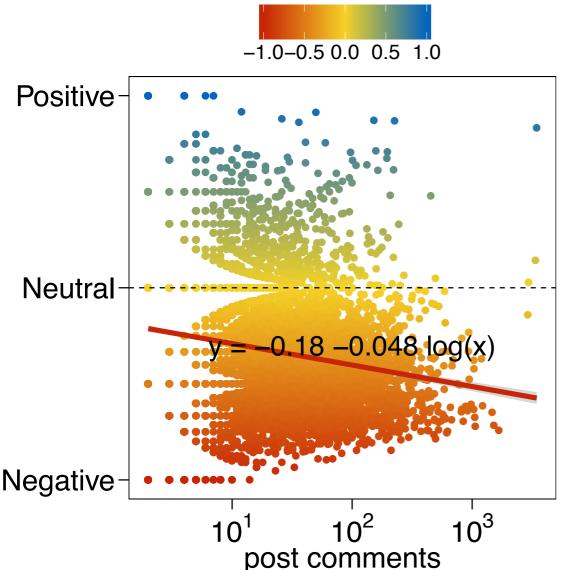
"It is well known that when like-minded groups deliberate, they tend to polarize, in the sense that they generally end up in a more extreme position in line with their predeliberation tendencies" **(Sunstein, 2008)** *Going to extremes: how like minds unite and divide. Oxford University Press* 



#### Sentiment and commenting activity.

Average sentiment of polarized users as a function of their number of comments. Negative (respectively, neutral, positive) sentiment is denoted by red (respectively, yellow, blue) color. The sentiment has been regressed w.r.t. the logarithm of the number of comments.

## WHEN THE ECHO CHAMBERS MEET



#### Sentiment and discussion.

Aggregated sentiment of posts as a function of their number of comments. Negative (respectively, neutral, positive) sentiment is denoted by red (respectively, yellow, blue) color.

> Emotional Dynamics in the age of Misinformation PLOS ONE (*Zollo et al. 2015*)

# RESEARCH IMPACT

Viore		The Washington Post	
	Vola ne	egli USA a prezzi economici.* A D E L T A @ PRENOTA SUBTO>	
W	hat was fake is is the fina	e on the Internet this week: Wh	y
А		or Later 🗮 Reading List	
Che cou la sche da versi dimant?	PHYS OF THE PHYS OF THE PHYS	RG Nanotechnology v Physica v Earth v Astronomy & Space v Technology v Chemic	aty v Biology v Other Sciences v 🏹 v
e Scien	ze	Facebook study suggests online users reinforce their views	
era della sinformazio			ACCORHOTELS.COM
			Featured         Last comments         Prepular           Did Henry VIII suffer same brain injury as some NFL players?         0 mos 03, 2015           0         0         New technique leads to creation of
		(Phys.org)—A team of researchers from several institutions in Italy and one in the U.S. has found evidence tha suggests Internet users follow a pattern similar to that found in other media regarding how they look for and use information they find. In their paper published in <i>Proceedings of the National Academy of Sciences</i> , the team describes how they downloaded data from Facebook, analyzed it and found examples of echo chamber type behaviors.	elastic high-strength carbon nanotube film 0.20 hours ago # 1

1024

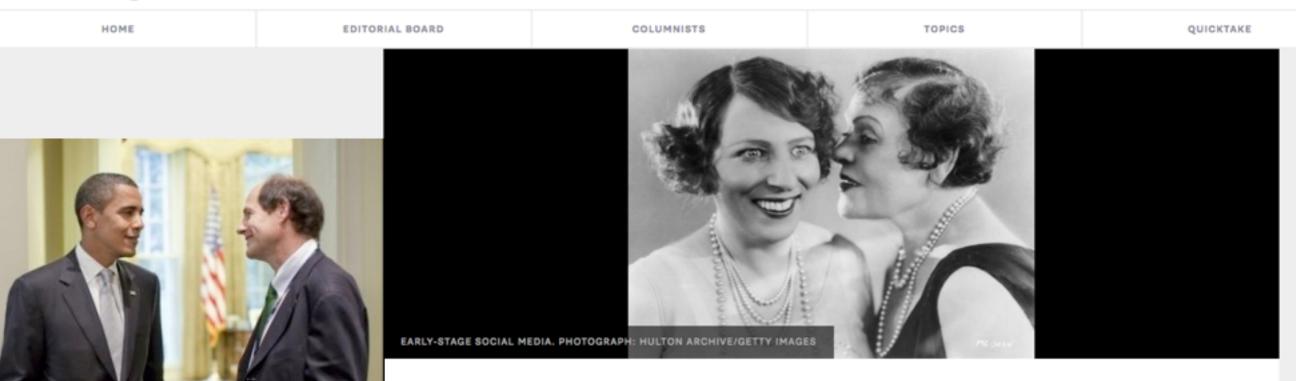
· Bagene ar pan fe banas

#### W.R.T INTERDISCIPLINARITY: FEEDBACKS FROM OTHER FIELDS

#### A FAN LETTER...

Greetings from the USA - just discovered your papers on polarization, misinformation, debunking etc. - they are amazing and fabulous! Pathbreaking, I think. All best wishes. **Prof. Cass Sunstein, Harvard University** 

#### **BloombergView**





### How Facebook Makes Us Dumber

149 Ø JAN 8, 2016 9:51 AM EST

#### By Cass R. Sunstein

Why does misinformation spread so quickly on the social media? Why doesn't it get corrected? When the truth is so easy to find, why do people accept falsehoods?



Cass R. Sunstein, the former administrator of the White House Office of Information and Regulatory Affairs, is the Robert Walmsley university professor at Harvard Law School and a Bloomberg View columnist. Read more.

y Follow @CaseSunstein

MOST POPULAR



Global Agenda > Digital > Risk and Resilience > Social Media

#### The Global Risks Report 2016 11th Edition

Insight Report





Image: A man poses with his iPad tablet as he sits in a bar, in this photo illustration taken in Rome September 20, 2012. REUTERS/Tony Gentile

#### Written by

Walter Quattrociocchi, Head of the Laboratory of Computational Social Science, IMT Lucca in Italy



The Risks-Trends Interconnection Map 2016

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In the run up to the 2013 Italian elections, a social media post exposing the corruption of parliament went viral. Italian politicians were quietly certain that, win or lose, they would be financially secure by taking money from the taxpayer. Parliament had quietly passed a special welfare bill specially designed to protect policy-makers by ensuring them an incredible unemployment package should they lose their seat in the upcoming election. The bill, proposed by Senator

# THE BOOK

#### Walter Quattrociocchi, Antonella Vicini MISINFORMATION

Guida alla società dell'informazione e della credulità

pp. 176, € 23,00 cod. 666.9 (V) Collana: NEO

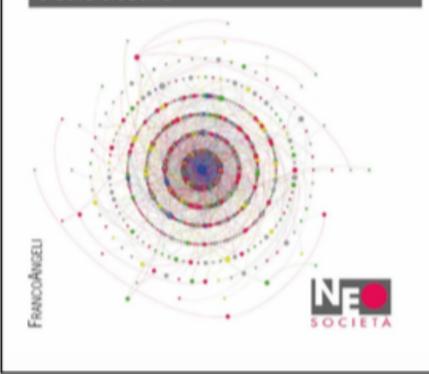
ISBN 9788891742254

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#### MISINFORMATION

Guida alla società dell'informazione e della credulità



#### Potenziale di vendita:

Argomento: Attualità / Comunicazione e media Livello: Saggi, scenari, interventi Promozione: Digital e social media marketing. Interviste. Recensioni.

Il World Economic Forum ha inserito la disinformazione digitale (casuale o costruita ad arte) nella lista dei 'rischi globali': capace di avere risvolti politici, geopolitici e, perfino, terroristici.

I social network sono il terreno di coltura e di diffusione perfetta del virus della dis-informazione, con conseguenze che vanno ben al di là del recinto del mondo digitale. Perché?

Questo libro offre una panoramica sui meccanismi sociali e cognitivi di un fenomeno che ormai è sotto gli occhi di tutti, anche di quelli meno attenti.



"So you have to find a way to break out of your echo chambers. This is tougher than it sounds — especially when it comes the issues you care most about. But it's in your interest to engage the people you disagree with, rather than shutting them out or shutting them up. Not only because it gives you a chance to challenge their views, and maybe even change them. But also because sometimes they might just be right."

#### Samantha Power, Ambasciatore USA all'ONU

# The problem behind misinformation spreading is **POLARIZATION**

# PANDOORS

# Permanent Observatory on News Spreading on Social Media

Creating synergies among Institutions, Scholars and Communicators to reframe the information system

Disseminating the awareness of the problem
 Determining the polarizing issues
 Exploiting Science to Create Bridges

# PANDOORS BOARD

Walter Quattrociocchi (IMT Lucca) Margareta Drzeniek (Global Risk Team, World Economic Forum) Michele Petochi (EPFL) Riley Dunlap (Oklahoma State University, Climate Change) Marco Cattaneo (Direttore di "Le Scienze" e "National Geographic italia") Mark Girolami (Alan Turing Institute, London) Stefan Russ-Mohl (Director of European Journalism Observatory, Lugano) Martina Pennisi (Corriere della Sera) Paolo Butturini (Federazione Nazionale Stampa Italiana) Caterino Rizzo (Istituto Superiore di Sanità) Luca De Biase (Nova Sole 24ore) Giulio Sensi (VOLONTARIATO OGGI) Antonio Scala (CNR) Sabrina Gaito (UNIMI) Antonella Vicini (Journalist) Peter Pomeranzev (Writer)

#### IN EXPANSION

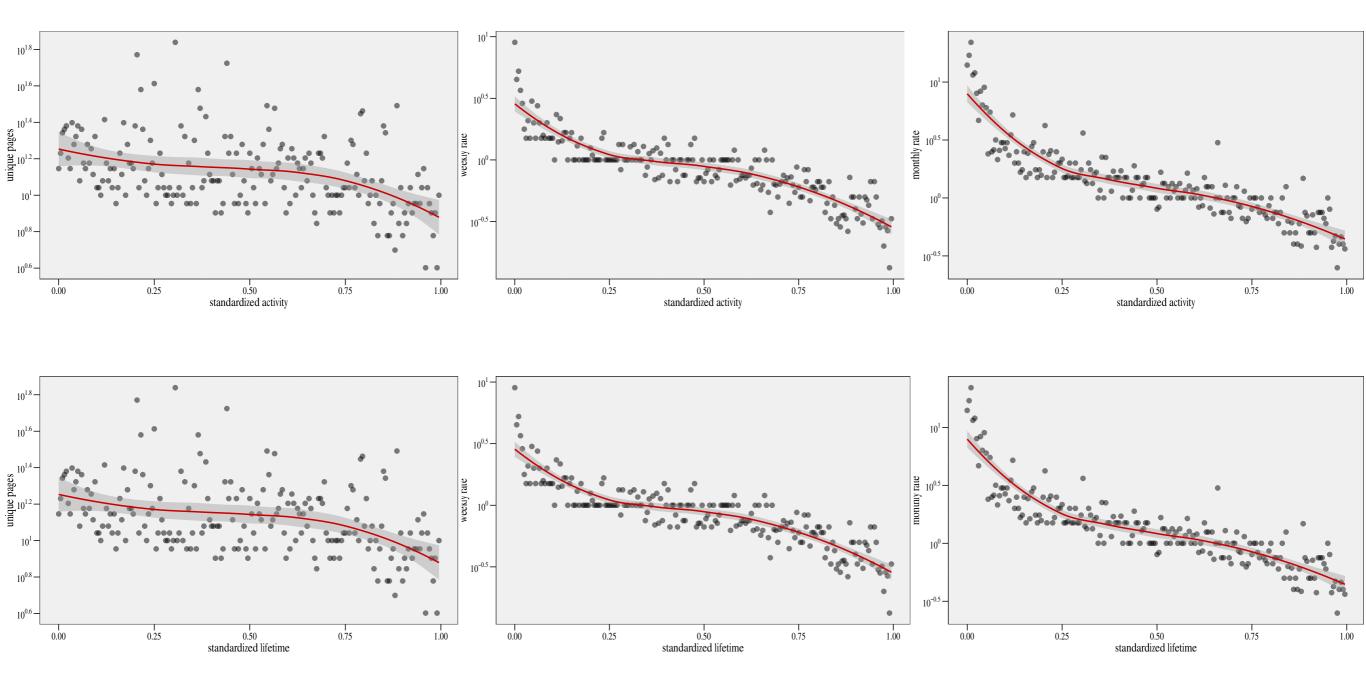
# The anatomy of news consumption on Facebook

A.L Schimdt, A. Bessi, F. Zollo, M. Del Vicario, A. Scala, G. Caldarelli, H.Gene Stanley, W. Quattrociocchi submitted to PNAS

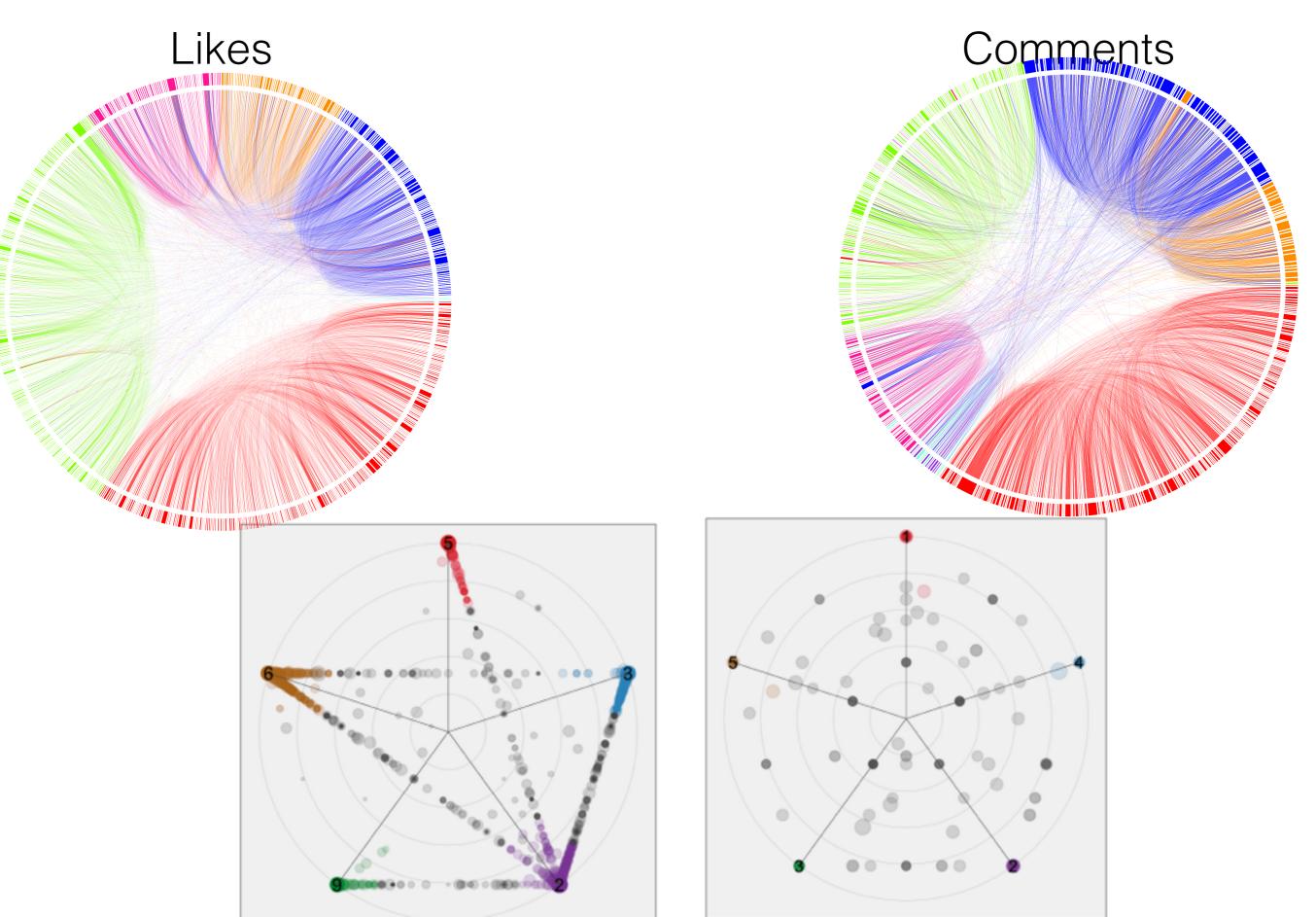
# 376 Million of Facebook Users (Jan 2010- Dec 2015)



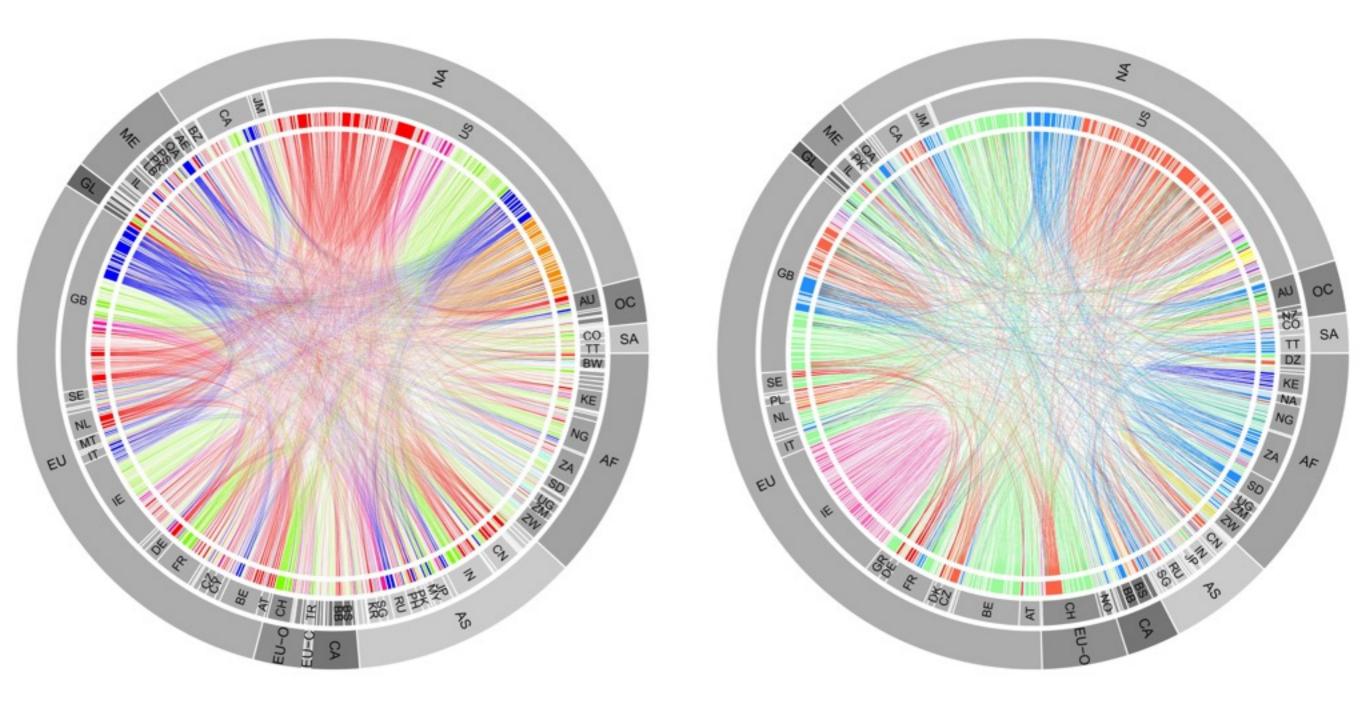
# Users tend to focus on a limited set of information sources



# Clusters and Users Polarization

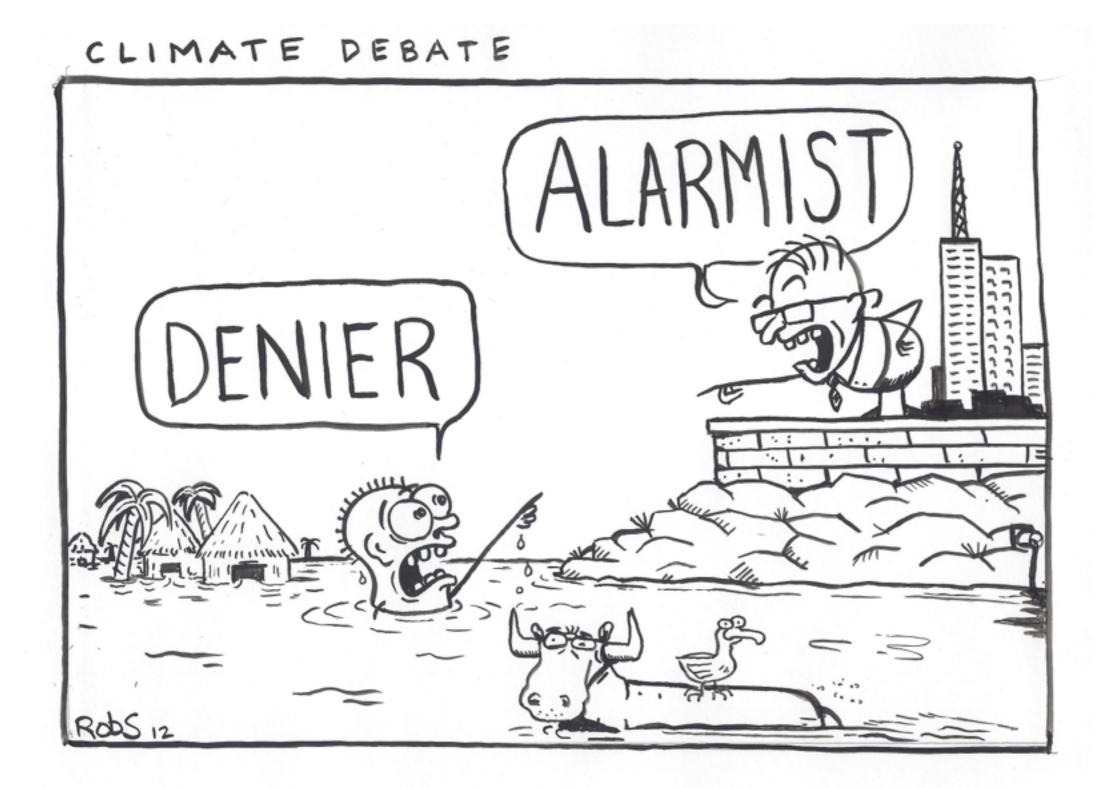


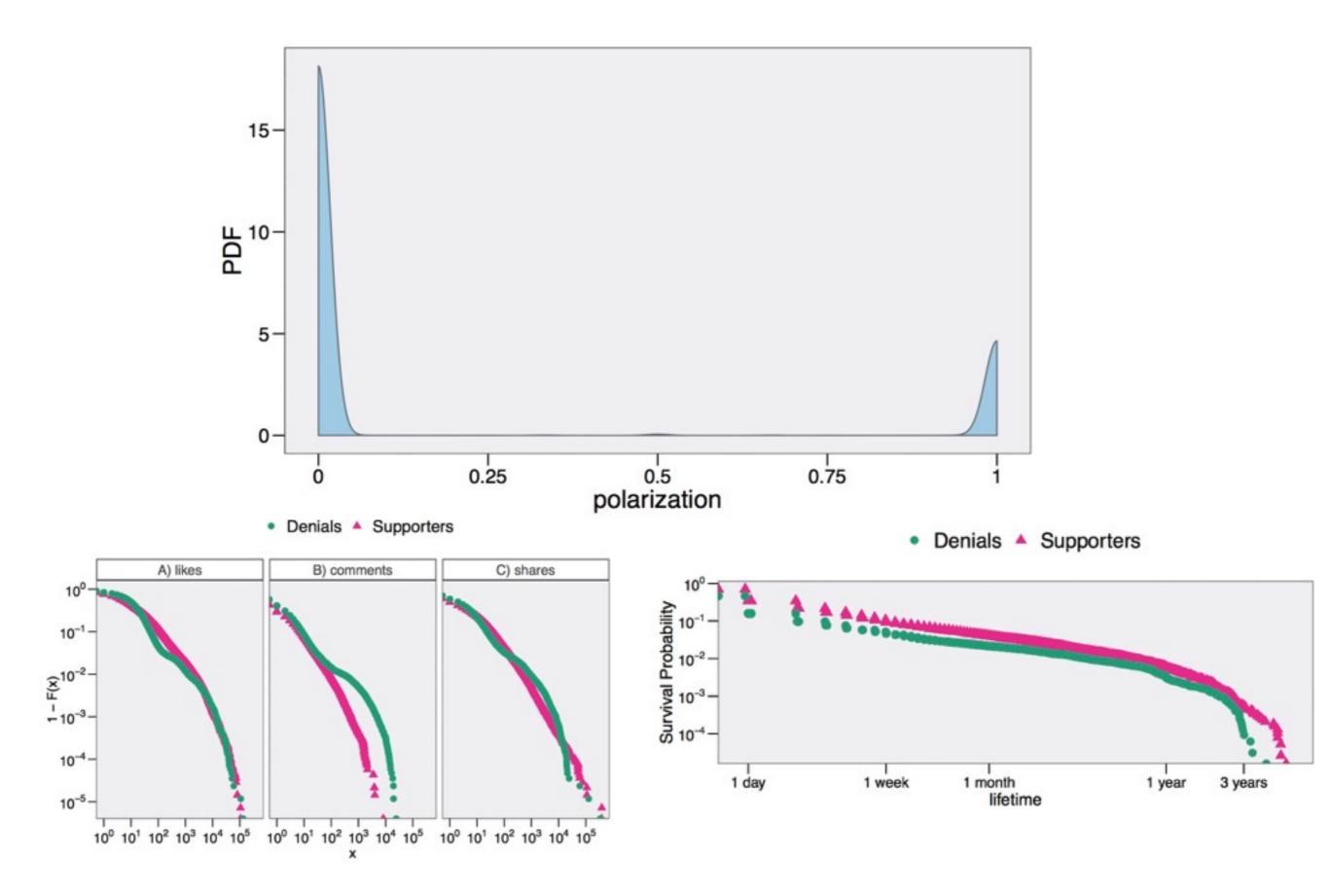
# Comparing News Providers and Users Consumption



## Social debate around Climate Change

A. Bessi, F. Zollo, M. Del Vicario, A. Scala, R. Dunlap, W. Quattrociocchi submitted to Nature Climate Change



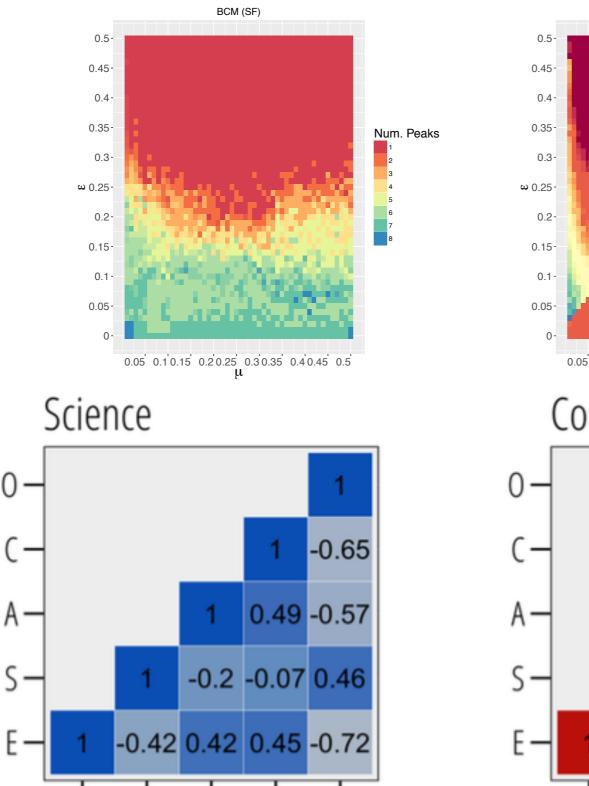


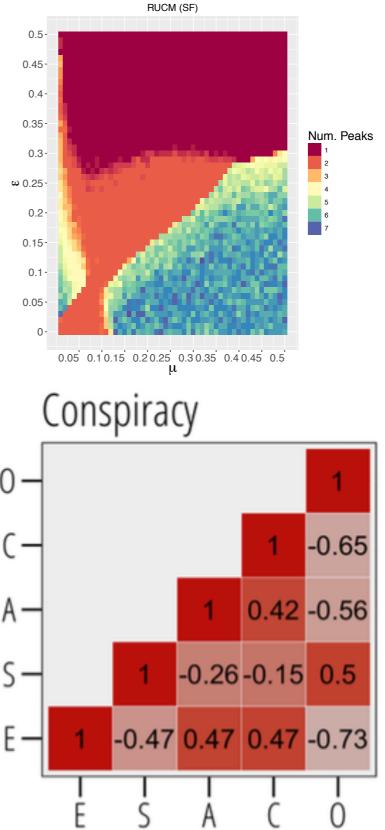
# Distinguishing the narratives: Measuring polarizing topics

# SENTIMENT OF COMMON CONCEPTS INSIDE THE TWO ECHO CHAMBERS

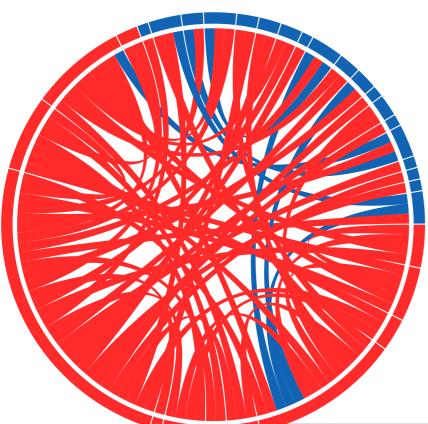
	Denials	Supporters	
Education	-0.15	0.28	
Australia	-0.18	0.17	
Wind power	-0.14	0.19	
United Nations	-0.24	0.08	
Sun	-0.14 ●	0.17	
Science	-0.19 🔴	0.12	
Meteorology		0.04	
Renewable energy	-0.1 🔵	0.19	
Federal government of the United States		0.01	
Earth		0.05	
President of the United States	-0.29 -0.0		
United States	-0.28 -0.05		
United Kingdom	-0.17 🔴	• 0.06	
New York City	-0.24		
Scientific method		0.01	
Bill Clinton	-0.3 -0.12		
Climate	-0.21 🔴 -0.		
European Union	-0.21 🔴 -0.0	4	
Temperature	-0.25 🔴 -0.08		
Weather	-0.31 🔴 🚽 -0.14		
Ocean	-0.21 🔴 -0.06		
Intergovernmental Panel on Climate Change	-0.21 -0.07		
Precipitation	-0.32 🔴 -0.19		
United States Senate	-0.31 🔴 🔷 -0.18		
Barack Obama	-0.29 🔴 -0.16		
Climate change	-0.23 🔴 🔷 -0.11		
Kyoto Protocol	-0.19 🔴 -0.07		
Fossil fuel	-0.14 🔴 🛑 -0.	03	
Carbon dioxide	-0.19 🔴 -0.08		
George W. Bush	-0.32 -0.22		

# Echo Chambers and Personality Traits





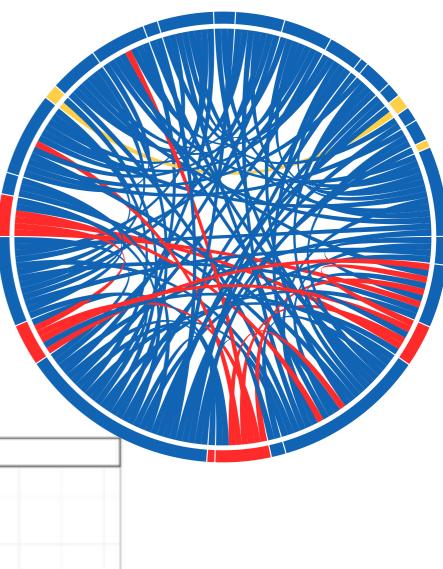
Extraversion (E), Emotional Stability (S), Agreeableness (A), Conscientiousness (C), and Openness (O)

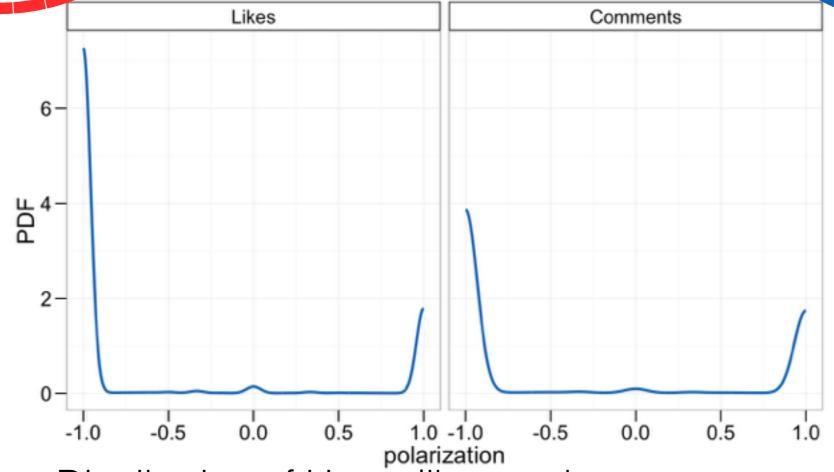


# **Brexit on Facebook**

#### **Community Structure**

Backbone of the projections on pages of the users likes (left) and comments (right).





Polarization: Distribution of User's likes and comments on the 2 communities

# NEWS OUTLETS

#### Community #1:

"BBC News", "Channel 4 News", "EurActiv", "Financial Times", "Huffington Post UK", "International Business Times UK", "New Economics Foundation", "New Statesman", "Open Europe", "Reuters", "Reuters UK", "The Economist", "The Guardian", "The Independent", "The Register", "WN.com"

#### Community #2:

"Belfast Telegraph", "Daily Express", "Daily Mail", "Daily Record", "East Anglian Daily Times", "ITV News", "London Evening Standard", "MSN UK", "Metro", "News Letter", "Nottingham Post", "Sky News", "The Mirror", "The Scotsman", "The Spectator", "The Sun", "The Telegraph", "The Times and The Sunday Times", "Wales Online", "Wandsworth Guardian", "Western Telegraph", "Yorkshire Post"

# (some) WORKS IN PROGRESS

#### **EMPIRICAL EVIDENCE OF GROUP POLARIZATION**

- Measuring the penetration of different types of communication strategies

#### PERSONALITY TRAITS AND CONTENT CONSUMPTION

- Metrics and Models to predict virality of contents

#### **COMMUNICATION TAILORING TO SMOOTH POLARIZATION**

 Measuring the penetration of different types of communication strategies (together with NATO)

#### **GEOGRAPHY AND NEWS CONSUMPTION**

- Measuring the penetration of different types of communication strategies (in collaboration with Mark Girolami)

#### **NEWS SPREADING ON FACEBOOK AND TWITTER**

- Measuring the penetration of different types of communication strategies (in collaboration with University of Milan and European Journalism Observatory)

#### LINGUISTIC CONTAGION INSIDE ECHO CHAMBERS

Measuring the penetration of different types of communication strategies



# THAT'S JUST THE BEGINNING...





